



Dear Valued Customer,

During these unprecedented times, Mission National Bank remains committed to servicing our community. As we continue to monitor the evolving situation related to the Coronavirus (COVID-19), we want to update you on the additional measures we are taking, reminding you of the resources available to you as our customer. Our top priority remains to ensure continued support and service; maintaining the health and wellbeing of our customers and employees by carefully following guidance from the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO).

**Public Announcement:** [Effective August 3, 2021 you must wear a mask indoors in public places, even if you are vaccinated.](#)

**Acting in your benefit by:**

- Communicating regularly with our employees to ensure their safety and yours;
- Workstations are maintained / cleaned with disinfectant spray regularly; and
- Hand sanitizer and disinfectant spray / wipes readily available for use in the branches.

**Branch Hours:**

- Branch hours are currently 10.00am – 5.00pm PT, Monday thru Friday.

Masks are required indoors, in public places for unvaccinated and fully vaccinated individuals upon entering the branch in the County of San Francisco.

We invite you to call your branch to conduct transactions by phone, including transfers between accounts, placing stop payment orders, managing CD rollovers and getting loan inquiries answered. Departmental phone numbers can be found on our [website](#). In addition, you may access cash from any of the 55,000 Allpoint ATMs where your Mission National Bank debit card is accepted with no ATM fees incurred. Click [here](#) to locate your nearest ATM. Also, please remember our online and mobile banking options allow you to bank from anywhere at any time. You may use these digital banking options to check your account balances, make transfers, pay bills, and more. [Login](#) or download the mobile app to get started.

Mission National Bank remains financially resilient and we appreciate your continued confidence in your decision to bank with us. If you have any questions, feel free to contact our branch directly at 415.826.3627; while continuing to visit us online for additional information.

Sincerely,

**Mission National Bank**