



Dear Client,

Our thoughts are with the people, businesses, and communities that have been affected by the coronavirus (COVID-19). At Mission National Bank (MNB), we are closely monitoring the latest developments and carefully following guidance from the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO).

With the well-being of our clients, employees and communities in mind, we have initiated our business continuity plan, which is built on procedures we've long had in place. This plan is routinely tested and designed so that we can utilize technology to transact, communicate, and conduct business with you as usual in times like these. We are taking precautions within our branch locations and following enhanced cleaning procedures. We have also implemented restrictions on business travel and large group meetings and are encouraging conference calls in lieu of in-person meetings when possible.

While no organization can anticipate every possible eventuality, we believe MNB is as prepared as is possible at this time. You can be sure that we will continue to monitor the situation closely and will adapt and amend our response as needed.

We encourage you to reach out to your MNB Relationship Managers, Branch Managers, or Client Support with any questions. We greatly appreciate our relationship with you, and the health, safety, and well-being of our clients, employees, and communities in which we serve is our highest concern.

Thank you for your patience and partnership, as we work through these challenging times – together.

Robert W. Sweeney  
President & CEO  
Mission National Bank